

USEFUL INFORMATION

Owners club & aftercare..... 142  
Useful contacts ..... 143  
Index ..... 146  
Change of ownership ..... 151

## OWNERS CLUB &amp; AFTERCARE

**OWNERS CLUB & AFTERCARE****OWNERS CLUB**

The Owners Club is a completely independent organisation run for the benefit of the motorhome owners. They have numerous rallies during the year in various parts of the country and every third year there is a 'Works Rally' where owners have the opportunity to visit the factory. Apart from the friendliness and companionship the Club generates it is also actively engaged in charity work for those less fortunate than ourselves. The address of the Secretary of the Owners Club can be obtained from customer services, Tel: 01482 875740 or from [www.swiftgroup.co.uk](http://www.swiftgroup.co.uk).

**SPARES AND AFTER SALES SUPERCARE**

There are numerous items available from your dealer ranging from door catches through to spare wheels and touch-up paints. Please note that all after sales enquiries must be directed through your supplying dealer. The after sales service at the factory is geared to support our dealer network as is the service provided by appliance manufacturers.

In the interest of safety, replacement parts for an appliance shall conform to the appliance manufacturer's specifications and should be fitted by them or their authorised agents.

**Note: Please remember to quote chassis number when ordering any items from your dealer.**

Customer Care  
Tel: 01482 875740  
Fax: 01482 840082

**NOTE: The times for contacting Customer Care by telephone are:**  
**9am to 4pm Monday to Thursday.**  
**9am to 12.45pm Friday.**

Swift Group Website  
[www.swiftgroup.co.uk](http://www.swiftgroup.co.uk)

Swift Group email enquiry  
[enquiry@swiftgroup.co.uk](mailto:enquiry@swiftgroup.co.uk)

**REPAIR FACILITIES**

Should you be unfortunate enough to suffer a major accident with your motorhome it is comforting to know that we have a completely separate repair shop facility where their fully trained experts will undertake all types of major damage repair work.

Repairs of a minor nature should be referred first to your local dealer.

## USEFUL CONTACTS &amp; MOTORING ORGANISATIONS

**USEFUL CONTACTS**

The enjoyment of your motorhome can be greatly enhanced by membership of one or more of the various caravanning, motoring and holiday clubs. Here are some useful addresses:

**CARAVAN CLUBS**

**The Caravan Club,**  
East Grinstead House,  
East Grinstead  
West Sussex, RH19 IUA  
Tel: 01342 326944  
[www.caravanclub.co.uk](http://www.caravanclub.co.uk)

**The Camping and Caravanning Club,**  
Greenfields House,  
Westwood Way,  
Coventry,  
West Midlands.  
CV4 8JX

Tel: 0845 130 7631  
[www.campingandcaravanningclub.co.uk](http://www.campingandcaravanningclub.co.uk)

**MOTORING ASSOCIATIONS**

**Automobile Association (AA)**  
Member Administration  
Contact Centre  
Lambert House  
Stockport Road  
Cheadle SK8 2DY

Tel: 0800 085 2721  
[www.theaa.co.uk](http://www.theaa.co.uk)  
email: [customer.services@theaa.com](mailto:customer.services@theaa.com)

**RAC Motoring Services**  
RAC Motoring Services  
Great Park Road  
Bradley Stoke  
Bristol  
BS32 4QN

Tel: 08705 722 722  
[www.rac.co.uk](http://www.rac.co.uk)

**Green Flag Motoring Assistance**  
P3 Edridge Road  
Croydon  
Surrey  
CR9 1AG

Tel: 0845 246 1557  
[www.greenflag.com](http://www.greenflag.com)

**TRADE ASSOCIATION****National Caravan Council**

Catherine House,  
Victoria Road,  
Aldershot,  
Hampshire, GU11 1SS

Tel: 01252 318251  
[www.martex.co.uk/ncc](http://www.martex.co.uk/ncc)  
email: [mail@martex.co.uk](mailto:mail@martex.co.uk)

**The Society of Motor Manufacturers  
and Traders Limited (SMMT)**

Forbes House,  
Halkin Street,  
London SW1X 7DS

Tel: 020 7235 7000  
[www.smmt.co.uk](http://www.smmt.co.uk)

Swift Group Limited  
Dunswell Road, Cottingham, East Yorkshire,  
HU16 4JX

Tel: 01482 875740  
email: [enquiry@swiftgroup.co.uk](mailto:enquiry@swiftgroup.co.uk)  
website: [www.swiftgroup.co.uk](http://www.swiftgroup.co.uk)

© 2009 Swift Group Ltd.

**Symbols**

230v mains electrical equipment  
power consumption . . . . . 48

**A**

Advice on towing . . . . . 22  
Aftercare . . . . . 142  
Annual service / inspection record . . . . . 10  
Appliance consumption figures . . . . . 49  
Assistance . . . . . 8  
Awnings and tents . . . . . 34

**B**

Blind and Flyscreen . . . . . 126

**C**

Caravan Clubs . . . . . 143  
Care of laminate tops, tables,  
furniture and doors . . . . . 127  
Caring for the environment . . . . . 139  
Change of ownership . . . . . 151  
Children . . . . . 30  
Coastal code . . . . . 16  
Code of conduct . . . . . 14  
Condensation . . . . . 135  
Country code . . . . . 15

**E**

EC400 Power control system . . . . . 54  
Electricity . . . . . 45  
Escape paths . . . . . 30

**F**

Fault finding . . . . . 52  
Fire . . . . . 26  
Fire extinguisher . . . . . 30  
Furniture doors . . . . . 127

**G**

Gas . . . . . 41  
Gas hoses . . . . . 41  
Gas safety advice . . . . . 42  
Generator guidelines . . . . . 65

**I**

Index . . . . . 146  
Interior . . . . . 136

**L**

Loading of vehicle . . . . . 19

**M**

Motorhome battery . . . . . 52  
Motorhome terms . . . . . 18  
Motoring Associations . . . . . 143

**O**

Omnistep slide-out step . . . . . 127  
Omnistor Awning . . . . . 128  
Operating instructions for blinds . . . . . 125  
Overseas connection . . . . . 47  
Owners club . . . . . 142

**P**

Positioning the motorhome . . . . . 34

**R**

Refrigerators . . . . . 86  
Repair facilities . . . . . 142  
Roof lights . . . . . 125

**S**

Seat belts and legislation . . . . . 20  
Seat swivel . . . . . 126  
Security . . . . . 30  
Shower . . . . . 127

SMEV hotplate . . . . . 115  
SMEV mini grill . . . . . 114  
Smoke Alarm Operation . . . . . 26  
Spares and aftersales . . . . . 142  
Spare wheel . . . . . 24  
Spinflo oven . . . . . 111  
Status 315 omni-directional  
television & fm radio antenna . . . . . 131  
Storage areas . . . . . 19

**T**

Table storage . . . . . 127  
Thermal insulation and heating . . . . . 45  
Thetford absorber refrigerators . . . . . 97  
Thetford C250CS and C250S  
cassette toilet . . . . . 120  
Thetford cassette toilet . . . . . 116  
Trade association . . . . . 144  
Truma Combi 4 / Combi 6 . . . . . 79  
Trumatic E2400 . . . . . 74  
Truma ultra-store water heater . . . . . 71  
Types of gas . . . . . 42  
Typical gas schematic drawing . . . . . 41  
Tyres . . . . . 20

**U**

Useful contacts . . . . . 143

**V**

Ventilation . . . . . 30

**W**

Waeco fridge . . . . . 105  
Warranty . . . . . 6  
Water system . . . . . 36  
Windows . . . . . 125  
Winterisation/storage . . . . . 134



**CHANGE OF OWNERSHIP**

**NOTIFICATION OF CHANGE OF OWNERSHIP**

If you sell your motorhome, please notify the change of ownership by completing this page, detaching it and sending it to:

Swift Group Limited  
 Dunswell Road, Cottingham, East Yorkshire,  
 HU16 4JX

Tel: 01482 875740

Please note that the benefit of any unexpired warranty cannot be transferred to the new owner until the change of ownership details above have been received.

DETAILS OF MOTORHOME:	Model:	_____
	Chassis No:	_____
	Registration No:	_____
	Serial No:	_____
CURRENT OWNER:	Name:	_____
	Address:	_____
		_____
		_____
NEW OWNER:	Name:	_____
	Address:	_____
		_____

